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Pentastar PTK voted top FBO in 2008 *Pro Pilot* PRASE Survey Wilson Air Center repeats as #1 FBO chain

ALEXANDRIA VA – April 14, 2008 – Subscribers to *Professional Pilot* magazine have voted Pentastar Aviation of Pontiac MI Best FBO in the US in the magazine's 35th annual Preferences Regarding Aviation Services and Equipment (PRASE) Survey.

Wilson Air Center, with locations in Memphis TN, Charlotte NC and Houston TX, was voted Best FBO Chain in the survey for the 2nd year in a row.

Other FBOs ranked as the top 10 in the 2008 *Pro Pilot* PRASE Survey are:

- 2 Banyan Air Service FXE, Fort Lauderdale Executive
- 3 Scottsdale Air Center SDL, Scottsdale
- 4 Texas Jet FTW, Fort Worth
- 5 Monterey Jet Center MRY, Monterey CA
- 6 National Jets FLL, Fort Lauderdale Intl
- 7 Jet Aviation PBI, West Palm Beach FL
- 8 Million Air HOU, Houston Hobby
- 9 Million Air ADS, Dallas Addison
- 10 Wilson Air Center MEM, Memphis TN

Professional Pilot's 2008 PRASE Survey ranks the top 30 US FBOs. International FBOs and numerous aviation ground service categories are also rated. This includes the leading FBOs in worldwide geographic regions, handling, catering, charter, weather, trip planning, fuel, fuel credit card, avionics service, and maintenance. Best FBO employees behind the counter and on the line as well as the best *Pro Pilot* writers are also recognized.

A new geographic category, Best Asian FBO, was added for 2008 in the Far East and was won by Hong Kong Business Aviation Centre. In previous years Far East FBOs were included in the Best Middle Eastern and Far Eastern FBOs category.

The 30 top FBOs and a complete list of rankings in additional categories are listed as an addendum to this news release. Other winners are:

Best Independent FBO: Banyan Air Service FXE, Fort Lauderdale Executive
Best Canadian FBO: Irving Aviation YQX, Gander, Newfoundland
Best Caribbean FBO: Odyssey Aviation NAS, Nassau, Bahamas
Best Latin American FBO: UV-Avemex TLC, Toluca, Mexico
Best European FBO: TAG Aviation FAB, Farnborough, UK
Best Middle Eastern and African FBO: Jet Aviation DXB, Dubai
Best Asian FBO: Hong Kong Business Aviation Centre HKG
Best Handling Service: Universal Weather & Aviation, Houston Hobby
Best Catering: Rudy's In-Flight Catering TEB, Teterboro NJ
Best Maintenance Center: Duncan Aviation LNK, Lincoln NB
Best Avionics Center: Duncan Aviation LNK
Best Charter Service: EJM Executive Jet Management LUK, Cincinnati OH
Best On-Line Weather: Fltplan.com
Best Full-Service Weather: WSI
Best International Trip Planning: Universal Weather, Houston Hobby
Best Fuel Brand: Avfuel
Best Aviation Fuel Credit Card: Multi Service
Best FBO Employee – Line Tech: Eddie Queen, Signature EWR
Best FBO Employee – CSR: Betsy Wines, Meridian TEB
Best *Pro Pilot* Writer – Karsten Shein

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The magazine's subscribers rated their favorite FBO selections in 6 categories: Line team, Customer Service Representatives (CSRs), Facility, Amenities, Promptness & Efficiency, and Value for Cost. Voters rank the FBOs within those categories on a scale of 1(worst) to 10 (best). The scores are averaged to determine each FBO's overall rating. To qualify for ranking in 2008 for the best US FBO category a facility must receive at least 20 votes. *Pro Pilot* uses a 4-step process to ensure valid results:

First, the ballots are mailed from readers to *Pro Pilot*'s offices in Alexandria, VA by the Mar 31, 2008 cutoff date. The ballots are initially reviewed to ensure they meet eligibility criteria. Only original ballots are accepted. Questionable ballots are discarded. Voting is restricted to qualified subscribers. Organizations or individuals cannot cast ballots in categories where they compete. Public relations and advertising personnel are ineligible. The ballots are also checked to make sure FBOs whose names have changed because of mergers or acquisitions receive the proper votes. This year a total of 2166 ballots were returned. Of these, 1967 met *Pro Pilot*'s acceptance criteria.

Second, the ballots are shipped to ABCO Data Systems of Vienna VA, where the data is transferred from the ballots to an electronic database.

Third, the data is sent to Conklin & de Decker of Arlington TX to be analyzed and tabulated to determine the winners.

Finally, the ballots and scoring data are sent to the judges. For the 2008 survey, *Pro Pilot* hosted 6 distinguished members of the business aviation community to sanctify the results. This year's PRASE judges were Spectrum Aero CEO Linden Blue, HEB Av Mgr Marc Miller, RKK Mgt Flight Dept Capt Christopher Powell, Dean Foods Flight Ops Capt Doug Spiger, Gannett Flight Dept Mgr and Chief Pilot Chuck Hanner, American Intl Group Dir of Corp Av Franklin Davis and Harley-Davidson Av Capt Jeff Doyle. Harley-Davidson also won the *Professional Pilot* Flight Department of the Year Award for 2007.

A list of winners and runners up in the various categories follows.

Final results of the 2008 Professional Pilot PRAISE Survey

Ranked by overall rating

Best US FBOs

1	PENTASTAR PONTIAC	PTK	9.64	(5)
2	BANYAN	FXE	9.52	(28)
3	SCOTTSDALE AIR CTR	SDL	9.43	(11)
4	TEXAS JET	FTW	9.40	(12)
5	MONTEREY JET CTR	MRY	9.36	(1)
6	NATIONAL JETS	FLL	9.34	(15)
7	JET AVIATION WEST PALM	PBI	9.32	(23)
8	MILLION AIR HOBBY	HOU	9.31	(2)
9	MILLION AIR ADDISON	ADS	9.30	(9)
10	WILSON AIR CTR MEMPHIS	MEM	9.29	(6)
11	BUSINESS JET CTR LOVE	DAL	9.28	(14)
12	SHOWALTER	ORL	9.27	(4)
13	SIGNATURE ST PAUL	STP	9.26	(3)
14	MILLION AIR MONTEREY	MRY	9.25	(20)
15	WILSON AIR CTR CHARLOTTE	CLT	9.24	(6)
16	MILLION AIR SALT LAKE	SLC	9.15	(13)
17	AVITAT WESTCHESTER	HPN	9.13	(29)
18	LANDMARK SCOTTSDALE	SDL	9.08	(19)
19	GALVIN	BFI	9.05	(39)
20	MERIDIAN TETERBORO	TEB	9.04	(18)
21	AIRFLITE	LGB	9.01	*
22	ATLANTIC TETERBORO	TEB	8.99	*
23	SIGNATURE MINNEAPOLIS	MSP	8.98	*
24	ATLANTIC LAS VEGAS	LAS	8.94	(50)
25	JET AVIATION TETERBORO	TEB	8.93	(43)
26	DENVER JET CTR	APA	8.91	(21)
27	GALAXY WEST PALM	PBI	8.79	(47)
28	ATLANTIC MIDWAY	MDW	8.69	(40)
29	EPPS	PDK	8.60	(46)
30	VAIL VALLEY JET CTR	EGE	8.47	(34)

Best FBO Chain

1	WILSON AIR CTR	9.24	(1)
2	MILLION AIR	8.82	(2)
3	SHELTAIR	8.81	*
4	TAC AIR	8.78	(3)
5	JET AVIATION	8.70	(4)
6	ATLANTIC AVIATION	8.62	(5)
7	LANDMARK	8.61	(6)
8	SIGNATURE	8.48	(7)

Best Independent FBO

1	BANYAN	FXE	9.56	*
2	TEXAS JET	FTW	9.27	(2)
3	MONTEREY JET CTR	MRY	9.25	(1)
4	MERIDIAN TETERBORO	TEB	9.14	(3)
5	SHOWALTER	ORL	9.10	(4)
6	VAIL VALLEY JET CTR	EGE	9.08	*
7	NATIONAL JETS	FLL	8.97	(6)
8	EPPS	PDK	8.72	(7)
9	GALVIN	BFI	8.61	(8)

Best Canadian FBO

1	IRVING GANDER	YQX	9.03	(1)
2	SKYSERVICE TORONTO	YYZ	8.91	(3)
3	SKYSERVICE MONTREAL	YUL	8.72	(5)
4	LANDMARK CALGARY	YYC	8.71	*
5	LANDMARK TORONTO	YYZ	8.70	(6)
6	CENTRAL AV WINNIPEG	YWG	8.63	*
7	SKYSERVICE CALGARY	YYC	8.61	(7)
8	INTERDEL AV VANCOUVER	YVR	8.54	(8)

For **US FBOs**, only those named on 20 or more correctly filled-out ballots were eligible for inclusion in the final ranking. A total of 30 FBOs met this criterion.

Most Improved FBO

2	BANYAN	FXE	(28)
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Most Improved FBO measures the US FBO that made the biggest gain in scoring over the past year. Banyan moved to 2nd in 2008 from 28th in 2007.

() denotes 2007 ranking

* did not place in 2007

Final results of the 2008 Professional Pilot PRAISE Survey

Ranked by overall rating

Best Caribbean FBO

1	ODYSSEY NASSAU	NAS	8.59	(2)
2	EXEC FLIGHT SUPPORT NASSAU	NAS	8.58	(3)
3	BOHLKE ST CROIX	STX	8.50	(1)

Best Latin American FBO

1	UVAVEMEX TOLUCA	TLC	8.86	(1)
2	AEROTRON PUERTO VALLARTA	PVR	8.11	(3)

Best European FBO

1	TAG FARNBOROUGH	FAB	8.97	(1)
2	SIGNATURE LUTON	LTN	8.43	(3)
3	HARRODS LUTON	LTN	8.26	(2)

Best Middle East and African FBO

1	JET AVIATION DUBAI	DXB	8.79	*
2	ROYAL JET GROUP ABU DHABI	AUH	7.64	*

Best Asian FBO

1	HONG KONG BUSINESS AV CTR	HKG	8.88	
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Best Handling Service

1	UNIVERSAL WEATHER			(2)
2	AIR ROUTING			*
3	JEPPESEN			*
4	MANNY			(1)
5	COLT INTL			*

Best Catering

1	RUDY'S TETERBORO	Note 1		(1)
2	RUDY'S WHITE PLAINS	Note 2		(3)
3	STEVIE'S VAN NUYS	Note 3		(2)
4	PERFECT LANDING DENVER	APA		(4)
5	RUDY'S DULLES	Note 4		(5)

Note 1: TEB, MMU, EWR, CDW, TTN, BLM

Note 2: HPN, LGA, JFK, SWF, ISP, FRG

Note 3: VNY, LAX, OXR, ONT, BUR, CMA, SNA, LGB, SBA, SMO

Note 4: DCA, BWI, IAD, HEF, JYO

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Best Avionics Center

1	DUNCAN LINCOLN	LNK	(1)
2	DUNCAN BATTLE CREEK	BTL	(2)
3	HAWKER BEECHCRAFT FULTON CO	FTY	*
4	ELLIOTT MOLINE	MLI	(3)
5	CITATION SVCS CTR MCCOY	MCO	*

Best Maintenance Center

1	DUNCAN LINCOLN	LNK	(1)
2	GULFSTREAM SAVANNAH	SAV	(3)
3	CITATION SVC CTR WICHITA	ICT	(2)
4	DUNCAN BATTLE CREEK	BTL	(7)
5	MIDCOAST	CPS	(4)
6	WEST STAR GRAND JUNCTION	GJT	*
7	CITATION SVCS CTR MCCOY	MCO	(8)
8	GULFSTREAM DALLAS LOVE	DAL	(5)
9	LANDMARK AUGUSTA	AGS	(9)
10	CITATION SVC CTR MILWAUKEE	MKE	*

Best Charter Service

1	EXECUTIVE JET MGMT	(1)
2	CLAY LACY AVIATION	(2)
3	JET AVIATION	(3)

Best On-Line Weather

1	FLTPLAN.COM
2	WSI
3	DUATS
4	ARINC
5	ADDS (AVIATION DIGITAL DATA SVC)

Best Full Service Weather

1	WSI	(1)
2	UNIVERSAL WEATHER	(3)
3	ARINC	(4)
4	JEPPESEN	(5)

Best International Trip Planning

1	UNIVERSAL WEATHER	(1)
2	JEPPESEN	(2)
3	AIR ROUTING	(3)
4	COLT	*
5	ARINC	*

Final results of the 2008 *Professional Pilot* PRASE Survey

Best Fuel Brand

- | | |
|---------------|-----|
| 1 AVFUEL | (1) |
| 2 PHILLIPS 66 | (2) |
| 3 EXXON/MOBIL | (3) |
| 4 AIR BP | (4) |
| 5 SHELL | (5) |
| 6 CHEVRON | (7) |
| 7 TEXACO | (6) |

Best Aviation Fuel Credit Card

- | | |
|--------------------------|-----|
| 1 MULTI SERVICE | (1) |
| 2 AVCARD | (2) |
| 3 AVFUEL | (3) |
| 4 UVAIR | (4) |
| 5 COLT | (5) |
| 6 AIR BP | (6) |
| 7 EXXON/MOBIL (AIRWORLD) | (7) |
| 8 PHILLIPS 66 | (8) |
| 9 SHELL | * |

Best Line Tech

- | | | | |
|--------------------|---------------------|-----|-----|
| 1 EDDIE QUEEN | SIGNATURE NEWARK | EWR | (1) |
| 2 MICHAEL HEILPERN | MONTEREY JET CENTER | MRY | (3) |
| 3 ERIC VEAL | BANYAN | FXE | * |
| 4 BOB SCHAEPPPI | SIGNATURE ST PAUL | STP | (2) |

Best CSR

- | | | | |
|-------------------|------------------------|-----|-----|
| 1 BETSY WINES | MERIDIAN TETERBORO | TEB | (1) |
| 2 HOLLY HOPKINS | TEXAS JET | FTW | (6) |
| 3 VICTOR SEDA | MERIDIAN TETERBORO | TEB | (8) |
| 4 JANE WEBB | ATLANTIC NASHVILLE | BNA | (2) |
| 5 SANDY TACHOVSKY | SIGNATURE ST PAUL | STP | (3) |
| 6 JENNY SHOWALTER | SHOWALTER | ORL | (4) |
| 7 DJ KORZYNIEWSKI | BUSINESS JET CENTER | DAL | * |
| 8 BEVERLY PATTON | SHELTAIR FT LAUDERDALE | FLL | (5) |
| 9 BRUCE WOODRELL | BANYAN | FXE | * |
| 10 RAYELLE WOJNO | ATLANTIC MIDWAY | MDW | * |

Best Pro Pilot Writer

- | | |
|-----------------|-----|
| 1 KARSTEN SHEIN | (2) |
| 2 CLAY LACY | (1) |
| 3 GRANT MCLAREN | (3) |
| 4 MIKE POTTS | * |
| 5 GLENN CONNOR | * |

() denotes 2007 ranking

* did not place in 2007